

BOOKING TERMS FOR THE BLUE LAGOON EVENTS

RESERVATIONS AND PAYMENTS

You can make a reservation to The Blue Lagoon Adventure Club through our website [Booking Page](#). You will have to make a full payment at the time you book the event. Please be aware that we run a small group per event (6 people), so early enrollment is encouraged! Once we have received your payment, we will confirm your space and send you a confirmation package containing all the necessary information about the event, the itinerary, invoice, clothing and gear list, general information and certain forms you will have to complete, sign and return to us. We also give you a call to schedule an introduction phone call to answer any questions.

MONTHLY FEE

The Blue Lagoon Adventure Club operates as a membership club. You agree to the monthly payment fee of \$97 per month to get access to the booking for the trips. Active membership is required for each booking and participation of the trips.

CANCELATION

You can cancel the monthly fee at any time by sending an email to paul@paulangelo.com and requesting the cancellation. After cancellation, booking of future trips will depend on re-activating your membership.

REFUNDS OF MEMBERSHIP FEE

We do not offer refunds of the monthly membership fee.

We highly recommend you to buy travel cancellation insurance for your trip. We take great care in selecting the right people and locations for maximum results, but sometimes we are forced to change the itinerary or participants in the group. The Blue Lagoon Adventure Club, therefore, reserves the right to cancel any trip because of causes that make it infeasible to schedule the trip. If this is the case, we will inform you at least 30 days prior to departure, and a full refund will be given back to you.

The Blue Lagoon Adventure Club is not responsible for additional expenses incurred by preparing for the trip (for example: non-refundable advance purchase air tickets, clothing, equipment, visa fees, medical expenses, etc.). For your own benefit, we strongly recommend that all travelers purchase travel cancellation insurance, as this may provide coverage under such circumstances.

PAYMENTS

We accept MasterCard and Visa for event payments. Bookings from outside of North America will be charged in American Dollars. Your authorization to make a payment confirms your acceptance of these Terms & Conditions and your reservation. An invoice will be sent to you with your confirmation package;

CANCELLATIONS, REFUNDS AND TRANSFERS

Because of limited availability of tickets for this exclusive event (only 6 spots), we offer a 7-day refund policy from the day of booking. We recommend that participants buy travel insurance, in case of unexpected changes of plans.

Should you need to cancel your trip, you must notify us in writing, by e-mail immediately. Name changes are not permitted. We will not give any partial refunds for any unused trip arrangements—voluntarily missed meals, sightseeing, transport, etc.—after the trip has commenced, or any refunds to trip participants who do not complete any portion of the itinerary for whatever reason.

The Blue Lagoon Adventure Club reserves the right to accept or refuse any person as a member of the trip at any time. In the event we cancel they get their money back.

If we cancel your trip due to insufficient enrollment, we will try to find an alternative trip for you. If this is not acceptable, you will get a full refund. We will not be responsible for any expenses incurred, such as purchased airfare, or any compensation. Notice of cancellation due to insufficient enrolment in any trip will be given approximately 30 days prior to departure.

TRAVEL CANCELLATION INSURANCE

Travel cancellation and interruption insurance is highly recommended. Travel insurance offers peace of mind and financial protection against unforeseen events that might prevent your travel or completion of your trip.

FITNESS AND MEDICAL INSURANCE

We require that all participants be medically insured. Most weekend hikers should have no trouble with our moderate 2 to 3-hour hikes. Some walking at moderate-to-high elevations and an occasional long day with a pass crossing may be involved. Although no previous experience is required, being physically fit and active are important.

Before reserving, please consult with your doctor to be sure you have no health-related barriers to participation. You are responsible for payment for any medical services or other arrangements such as unscheduled air travel you may require during the trip. We highly recommend medical and evacuation insurance who do not already have such coverage, which may reimburse you for certain expenses.

To get the most enjoyment out of your trip, try to get in shape before you come to the event. We can send suggestions if you want to. All group activities including meals are non-smoking.

CHANGES TO ITINERARY

We take great care to ensure the accuracy of our itineraries and promotional literature; however, circumstances beyond our control may necessitate changes to trip content and changes in trip choice. In the case of content change, you must refer to the retreat itinerary included with your final documents package as it may have been updated since you booked your retreat. Changing conditions in the field may also necessitate itinerary modifications after the retreat has started.

HOTEL ARRANGEMENTS

All participants are responsible for the arrangements of their stay throughout the duration of the trip. We recommend that you book your room within a few miles of the Denver DTC area zip code: 80237 so that your arrival from the hotel room to our meeting place in the morning and departure in the evening to your hotel room is easy.

TRIP PRICES & FLUCTUATIONS

Though unlikely, we reserve the right to alter the price of any trip. Any price increase will normally be notified no later than 60 days prior to departure.

SPECIAL REQUESTS

Check-in on the first day of the trip will be in accordance with the trip's usual check-in time. This is between 3pm and 4pm. Early arrivals do not permit an earlier arrival at the trip. We will attempt to accommodate special requests.

AIRPLANE TICKETS

You are advised not to book airplane tickets to Denver International Airport until the trip has been confirmed. Notification of a guaranteed departure will be made no later than 30 days prior to scheduled departure. You will be responsible for any costs incurred should your flight arrangements be delayed, or should we have to change the trip start/end points or dates after the trip has been guaranteed.

ARRIVAL AND TRANSFER INFORMATION

You are solely responsible for all activities and costs related to the arrival into the Denver International Airport and the ride from the airport to your hotel.

CLIENT INFORMATION AND TRAVEL DOCUMENTS

You will be responsible to provide correct information regarding personal details (name, address, contact information) and flight information (if applicable). We will not be responsible for costs incurred due to incorrect, incomplete or inaccurate information. You must have a valid ID for travel. Your ID should be valid for at least six months beyond the date you expect to return home. You are responsible for arranging visas or travel permits, if applicable. Under normal circumstances you will receive your final retreat documents two weeks prior to departure.

PARTICIPANT RESPONSIBILITY

Trip members assume responsibility to select our trips based on their physical abilities. Members are also responsible for studying pre-departure information; for bringing all necessary equipment and clothing and must honor the authority of Paul, your hosts and guides during the trip. We reserve the right to refuse the application of anyone and/or expel any retreat member whose conduct is incompatible with the interest and well-being of other retreat participants. Any costs associated with removal will be borne by the participant.

OUR RESPONSIBILITY

Paul acts as the owner, providing the services and means of transportation specified. All trips are run subject to terms and conditions. We assume no responsibility in connection with any injury, death, loss, accident or delay which may be occasioned either by reason of defect or through the acts of default of any company or person engaged in carrying out arrangements of the retreat or flights. No responsibility is accepted for any changes in schedule or other events resulting from improper health certificates or travel documents or as any act of any seasonal variation, labor strike, civil disturbance, political unrest and natural acts. We cannot guarantee that accommodations, ground transportation, or similar service will be exactly as outlined in the general catalogue, day-by-day itineraries or other promotional literature. Extreme care is taken in all services, however we cannot be responsible for the errors or omissions of the suppliers of services. In the unlikely event that a supplier fails to honor their contract with us, we reserve the right to alter, change or cancel such services outlined in our literature. When such a change occurs, we will make our best effort to substitute comparable services, although we will not be liable for any difference in the quality or enjoyment.

LIMITATION OF LIABILITY

You are aware that, during The Blue Lagoon Adventure Club, you are subjecting yourself to certain risks including, but not limited to: forces of nature, travel in remote areas and wilderness terrain, and transportation by air, train, automobile or other conveyance. You are aware that medical services and facilities may not be readily available throughout the duration of the retreat. You recognize that such risks may be present at any time during the retreat.

You are further aware that we act only as agent, contractors and suppliers providing means of transportation and/or all other related travel services and assume no responsibility howsoever caused for injury, loss, damage or death to person or property in connection with any service resulting directly or indirectly from: natural acts, detention, annoyance, delays and expenses arising from quarantine, strike, theft, failure of any means of conveyance to arrive or depart as scheduled, civil disturbance, government restriction or regulation, discrepancies of change of transit or retreat services, over which we have no control. You understand that if any retreat is delayed because of weather, road conditions, flight delays, cancellation of common carriers, sickness or other contingencies for which we cannot reasonably make provision, the cost of your delay and/or replacement is not included in the retreat fees.

In consideration of, and in part payment of, the right to participate in the retreat, you will fully assume all risk of the above hazards and hereby release and discharge us from all actions, claims or demands resulting from your willing participation in the retreat. You are aware that this is a release of liability and a contract between you and us and that you sign it of your own free will. This agreement shall serve as a release for you, your heirs, administrators, executors and for all members of your family including any minors.

Trip members grant The Blue Lagoon Adventure Club permission to take a photographic and video record of its retreats for promotional and commercial use.

CUSTOMER SERVICE AND CLIENT FEEDBACK

We will provide you with a Trip Questionnaire after the trip. We encourage completion of this questionnaire to ascertain deficiencies, inaccuracies and positive feedback regarding our service, the retreat, and organizers. Any complaint you have while on retreat must be brought to Paul's attention immediately. If the matter cannot be rectified during your trip, please forward your complaint in writing to us within 30 days of your return. (We will not be responsible for unsettled complaints not received within 30 days of your return.) We may require 60 days from receipt to respond. In the event a mutual agreement cannot be reached, this contract may be interpreted in the court system in accordance with the law. In the event of a legal dispute the prevailing party will be entitled to reimbursement of legal fees.

For questions and extra information, you can always reach out to us. Please email us at: paul@paulangelo.com.